



Integrate home and office print management

HP Flexworker Service

Count on a complete, consistent, and globally available service that offers the flexibility to serve your evolving workplace.



What if you could...

- Easily provide remote workers with the devices that are right for them, along with automatic, just-in-time supplies delivery?
- Enable your print IT department to manage your entire fleet of remote and onsite devices through central billing and consolidated reporting?
- Help save costs with one predictable rate for flexworkers for device management, support, and supplies provisioning?

Responding to a changing workplace

As recent events accelerate the trend towards a borderless workplace, supporting work wherever it happens—whether at home or in the office—has become a critical need. And the demands on IT can be overwhelming.

Finding the right device with the right set of printing and scanning features to fit your employees' needs is just the beginning. You're also called upon to leverage the power of the cloud and keep ahead of evolving threats to your network—all while keeping devices serviced and supplied with ink and toner.

Manage your entire fleet of office and remote printers

The transformation to a borderless workplace presents an opportunity to not just reevaluate the office, but to reimagine the future of business. The HP Flexworker Service can help you respond quickly to these changes. You can include remote workers and branch offices in your HP MPS contract. Provide the right devices with the right features and security, along with automatic supplies replenishment and proactive, remote management to keep users productive and the help desk quiet.

Count on HP print security

A thought leader for print security, HP delivers continued innovation as organizations support a corporate workforce working from home. Whatever the workflow—or printing and scanning capabilities required—the HP Flexworker Service can help organizations manage their change and risk.

Printing at home should be as secure as it is in the office. HP's comprehensive roadmap for remote workers, based on the NIST Cybersecurity Framework, provides organizations the options to make secure home printing tailored to their requirements. The HP Flexworker Service includes security embedded in and around the device, with remote firmware updates, remote cloud-based security management capabilities, security services, and training assets for IT and end users.

Get supplies right when you need them

Remote device monitoring and automated supplies management helps avoid the frustration and time spent ordering depleted supplies. Increase efficiency and satisfaction for end users, while lowering operating and support costs.

With the HP Flexworker Service, employees no longer need to spend time purchasing their own printers or searching for the correct ink or toner part number. Instead, they can focus on business-critical activities.

Management

Remotely manage your fleet

- Simplify device onboarding using the HP Smart app¹
- Stay productive with automatic supplies replenishment
- Count on express exchange or next-business-day service²
- Get usage reporting in Device Control Center (DCC) and Strategic Business Reviews (SBR)

Security

Manage your risk

- Trust best-in-class device security features³
- Securely connect flexworker devices to the cloud for telemetry and supplies ordering
- Take advantage of HP Print Security Advisory Service as it covers flexworkers
- Customize HP Flexworker Security training assets to meet your IT and end-user requirements

Devices

Give at-home workers the print functionality they need

- Choose from a select portfolio of cloud-connected, security-hardened HP OfficeJet and LaserJet Pro devices
- Ship devices to home addresses

Billing

Count on one predictable monthly rate for device support and supplies

- Take advantage of flexible financing with leasing or direct purchase
- Depend on best-fit devices for your flexworkers' required page volume and print capabilities



Why HP?

HP takes a holistic approach to managing the latest printing and imaging tools, technologies, infrastructure, and processes that support your organization to improve productivity, simplify management, and reduce costs for your entire end-user environment.

As a global technology and services provider, we are acutely aware of your printing and imaging requirements and how to help transform your environment to deliver a workplace of the future. HP offers technical expertise along with reliable products and services.

Count on HP MPS for:

Global scale with worldwide service coverage in 170 countries and a single global contract.

Expertise with more than 36 years of experience in managed print services.

Flexibility with modular services that let us design custom offers specific to your needs and adjust them as those needs change.

Document, data, and device security with solutions for security compliance, management, and monitoring.³

Powerful solutions to help optimize your fleet and manage your evolving workplace.

Leadership in imaging and printing as well as network and infrastructure management.

Sustainability with the planet's most comprehensive carbon neutral MPS offering.⁴

Get started

Contact your local HP representative to assess your specific requirements and find out more about the HP Flexworker Service.

¹ Requires the HP Smart app download. For details on local printing requirements see hp.com/go/mobileprinting.

² Availability varies by region.

³ Includes device, data, and document security capabilities by leading managed print service providers. Based on HP review of 2019 publicly available information on service-level agreement offers, security services, security and management software, and device embedded security features of their competitive in-class printers. For more information, visit hp.com/go/MPSsecurityclaims or hp.com/go/mps.

⁴ Based on results of third-party (WSP) research for HP of OEM MPS providers with carbon neutral offers as of June 2020. "Comprehensive" means the planet's only globally certified carbon neutral MPS service that covers lifecycle emissions due to raw material extraction; manufacturing; transportation; use of HP printers, Original HP supplies, and paper; and end of service.

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